**Arun Kumar Vankar**

Phone: 786-5035037

**Emai:Vankararuns@gmail.com**

• 2+ years of experience building Custom Applications that includes administration, configuration, implementation and support experience with Salesforce.com.

• Involved in complete Software Development Life Cycle (SDLC) including analysis, requirement gathering, architecture design, development, enhancements, testing.

• In depth experience in the Mapping and Migration of data to and from Salesforce.com objects and fields to external legacy systems.

• Worked on multiple SQL query tools

• Good Interpersonal skills, strong understanding of fundamental business process, excellent communication and problem-solving skills.

**Technical Skills:**

Salesforce Tools: Workflows ,triggers, process builders, Approvals, Dashboard,       Reports ,SOQL,Visual force pages,Force.com Data Loader, Workbench , Excel Connector ,Eclipse IDE plug in

Database: Oracle, SQL Server, MS Access

Languages: C, C++, JAVA,Apex.

Web: HTML, CSS, JSP, XML

**Work Experience**

**IQOR , PLANO ,TX Jan, 19 - Feb, 19**

**Salesforce Developer/Administrator**

**Responsibilities:**

* Designed and deployed Custom tabs, validation rules, workflow, Approval Processes and Auto-Response Rules for automating business logic.
* Implemented pick lists, dependent pick lists, lookups, master detail relationships
* validation and formula fields to the custom objects and defined related tasks, time-triggered tasks, email alerts, field updates to implement business logic.
* Develop web Services and callouts to send and receive data from external applications.

• Created and maintained Users, Profiles, Permission Set and Roles to fit the security needs of user.

• Used SOQL&SOSL for data manipulation needs of the requests.

• Worked in Sales Cloud, Service Cloud, Call Center, Chatter & App-exchange applications.

• Involved in migrating the data from database to salesforce application using Data loader.

• Created various Reports, Report Folders and dashboards to assist managers to better utilize salesforce as a sales tool and configured various Reports for different user profiles based on the need in the organization.

* Worked in Agile environment and provided status updates in daily stand up calL.

**AMERICAN EXPRESS - PHOENIX, AZ** **AUG, 17 – DEC, 19**

**Salesforce Developer**

* Customized dashboards to monitor the usage for productivity and performance of business centers and their sales teams.
* Worked on salesforce communities .

• Created Profiles and implemented Object-level, Field-level and Record-level security.

• Provided support ongoing salesforce.com maintenance and administration services including Custom Objects, Workflows and Triggers.

• Worked in different sandboxes for development and testing, and involved in migrating the code to production instance in installments using Change Set.

• Worked with External objects in Salesforce which is another feature introduced with lightning components.

• Experience of adding users, maintaining existing users, creating new profiles, cloning existing profiles, assigning roles to the users.

• Demonstrated experience in Salesforce Customization, Data Validation, Data Utilities, Analytics, Sales, Marketing, Customer Service and Support Administration.

**Hargies solutions- Hyderabad ,India.                                        January, 2015 – January, 2016**

**Jr Front end Developer**

* I design and build custom Wordpress sites and marketing collateral. I am also experienced in logo design, SEO & social media consulting
* Designed web pages in PSD editable for client approval, graphic design newspaper and flyer design for car dealers and create newsletters campaigns.
* Develop web. pages from graphic editable to html most of the time through a CMS such as Wordpress/Joomla. Browser testing and compliance.
* • E-commerce (Open-cart, Woo-commerce) installation, configuration, content load and maintenance.
* Requirement analysis for the sales department

**EDUCATION:**

• **Bachelors in Computer Science** from Kakatiya University .

• **Masters in Information Technology** from Atlantis University.